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2005 NOV -2 PM 3:51

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November 2, 2005
T.R.A. DOCKET ROOM

VIA HAND DELIVERY

Honorable Ron Jones, Chairman
Tennessee Regulatory Authority
460 James Robertson Parkway
Nashville, TN 37243-0505

In Re: ***Docket No. 05-00168 - Joint Petition of MCI WorldCom Communications, Inc. and vCustomer Corporation For Expedited Approval of the Assignment of the Contract to Provide Relay Services and to Operate the Tennessee Relay Center and the Transfer of the Tennessee Telerelay Call Center, Directory Assistance, Operator Services and Other Related Assets to vCustomer Corporation***

Dear Chairman Jones:

On August 8, 2005, the Tennessee Regulatory Authority (the "Authority") voted to approve the transfer of the contract to provide relay services and to operate the Tennessee Relay Center between the State of Tennessee, the Tennessee Regulatory Authority and MCI Communications Services, Inc. ("MCI") from MCI to vCustomer Corporation ("vCustomer"), and the sale of certain assets relating to MCI's Telecommunications Relay ("TRS") and Operator and Directory Assistance Services ("OS/DA") to vCustomer. The purpose of this letter is to inform you of the cancellation of the proposed transfer of the contract and the sale of assets by MCI to vCustomer. Neither customer service nor the provision of any of the proposed sale related services will be effected by this development. MCI will continue to provide TRS and OS/DA services in Tennessee as it did before the announcement of the proposed sale and as it currently does today.

No written order approving the transaction has been issued by the Authority. MCI informed the Authority's Staff of this development very shortly after it sent a termination letter to vCustomer. No action by the Authority appears to be required. However, it may be of value to the Authority to expressly vacate the August 8, 2005 decision.

The termination of the sale by MCI was pursuant to the express terms of the Asset Purchase Agreement ("APA") between the parties dated April 15, 2005 and certain amendments thereto. Specifically, the sale was terminated because vCustomer failed to satisfy certain requirements of the APA.

LAW OFFICES

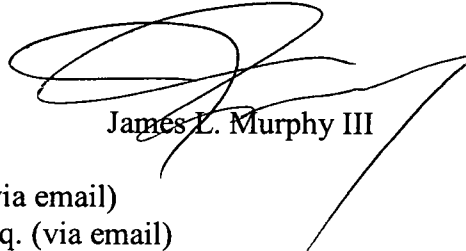
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We sincerely apologize for any inconvenience caused by this matter and would be glad to answer any questions.

Very truly yours,

BOULT, CUMMINGS, CONNERS & BERRY, PLC

A handwritten signature in black ink, appearing to be "James L. Murphy III", written over the printed name.

cc: Marsha Ward, Esq. (via email)
David I. Adelman, Esq. (via email)